



## TIER 1: DIRECT EXPOSURE (Highest Risk)

*Phone call followed by detailed email*

**Subject:** URGENT: Kennel Cough Exposure - [Dog Name] - Immediate Action Required

Dear [Owner Name],

I'm calling/writing to inform you that [Dog Name] has been **directly exposed to kennel cough** during their walk on [Date]. This requires immediate attention and monitoring.

### EXPOSURE DETAILS:

- **Date of exposure:** [Date]
- **Type of contact:** [Same vehicle/walk group/direct interaction]
- **Your dog's risk level:** HIGH

### IMMEDIATE ACTIONS REQUIRED:

1. **Monitor closely** for symptoms starting from day 2 after exposure
2. **Isolate** [Dog Name] from other dogs immediately
3. **No public walks, dog parks, or social contact** with other dogs
4. **Home-based solo walks only** (I will come to you at group walk rates)

### SYMPTOMS TO WATCH FOR:

- Distinctive "honking" cough (especially when excited)
- Unusual lethargy or behavioral changes
- Appetite changes
- Clear nasal discharge

### WHAT I'M DOING:

- Daily check-ins via phone/text for the next 14 days
- Home-based solo walks to maintain [Dog Name]'s routine
- Enhanced hygiene protocols for all equipment
- Full vehicle decontamination between each dog

### TIMELINE:

- **Days 2-14:** Incubation period - symptoms can appear
- **If symptoms appear:** 10-day recovery period + 2 symptom-free days

- **Solo assessment walk** before returning to group walks

**RED FLAGS - SEEK VET IMMEDIATELY:**

- Difficulty breathing
- Loss of appetite >24 hours
- Thick, colored discharge
- High fever or significant lethargy

I understand this is concerning, but with proper monitoring and isolation, we can manage this effectively. I'm here to support you through this process.

Please confirm receipt of this email and let me know if you have any questions.

Best regards,

[Your Name]

[Contact Number]